



Personal Assistance Scheme - Client Relationship Management Portal

Guidelines for Beneficiaries

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Revised Date: -



Client Relationship Management Portal – Guidelines for Beneficiaries

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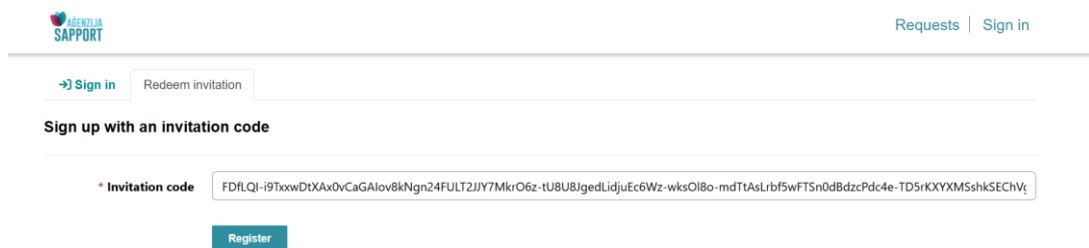
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1. Portal

i. Portal Login

Registration in Portal (Redeem invitation)

1. Check the email address you gave to the ICLF team.
2. Open the email and click the link inside it.
3. The link will help you create your Portal account.
4. Click the link in the email. A new page will open, as shown below.



ABENZLIA SUPPORT

Requests | Sign in

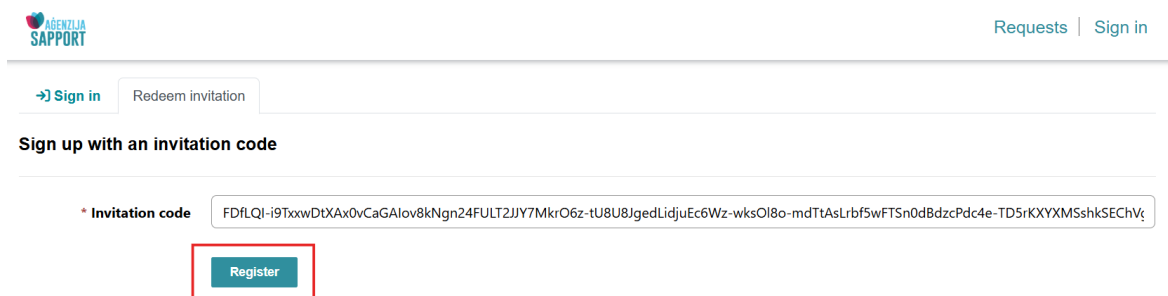
→ Sign in Redeem invitation

Sign up with an invitation code

* Invitation code FDFLQI-i9TxxwDtXA0vCaGAl0v8kNgn24FULT2JJY7MkrO6z-tU8U8JgedLidjuEc6Wz-wksOI8o-mdTtAsLrbf5wFTSn0dBdzcPdc4e-TD5rKXYXMSshkSEChVt

Register

5. Click the 'Register' button to create the account.



ABENZLIA SUPPORT

Requests | Sign in

→ Sign in Redeem invitation

Sign up with an invitation code

* Invitation code FDFLQI-i9TxxwDtXA0vCaGAl0v8kNgn24FULT2JJY7MkrO6z-tU8U8JgedLidjuEc6Wz-wksOI8o-mdTtAsLrbf5wFTSn0dBdzcPdc4e-TD5rKXYXMSshkSEChVt

Register

6. Fill in your account details, including your email address, username and password.

Redeeming code: FdILQI-i9TxxwDIXAx0vCaGAlov8kNgn24FULt2JJY7MkrO6z-tU8UJgedLidjuEc6Wz-wksO8o-mdTtAsLrbf5wFTSn0dBdzcPdc4e-TD5rKXXYXMSshkSEChVg4QHiyinBVG8a7LVu-qhw1aFRpJ8gi6h5wrcOTJr0WZpyag-

Register for a new local account

* Email

* Username

* Password

* Confirm password

d5DFgwx

[Generate a new image](#)

[Play the audio code](#)

Enter the code from the image

7. Enter the code from the image.

8. Click Register.

Redeeming code: FdILQI-i9TxxwDIXAx0vCaGAlov8kNgn24FULt2JJY7MkrO6z-tU8UJgedLidjuEc6Wz-wksO8o-mdTtAsLrbf5wFTSn0dBdzcPdc4e-TD5rKXXYXMSshkSEChVg4QHiyinBVG8a7LVu-qhw1aFRpJ8gi6h5wrcOTJr0WZpyag-

Register for a new local account

* Email

* Username

* Password

* Confirm password

d5DFgwx

[Generate a new image](#)

[Play the audio code](#)

Enter the code from the image

9. When you finish, you will be taken to the Profile page.



Requests ▾ | ██████████ ▾

[Home](#) / [Profile](#)

Profile



██████████

My Profile

Security

Change password

Change email

Your information

Details

First Name *

██████████

Last Name *

██████████

Telephone Number

Provide a telephone number

██████████

Mobile Number

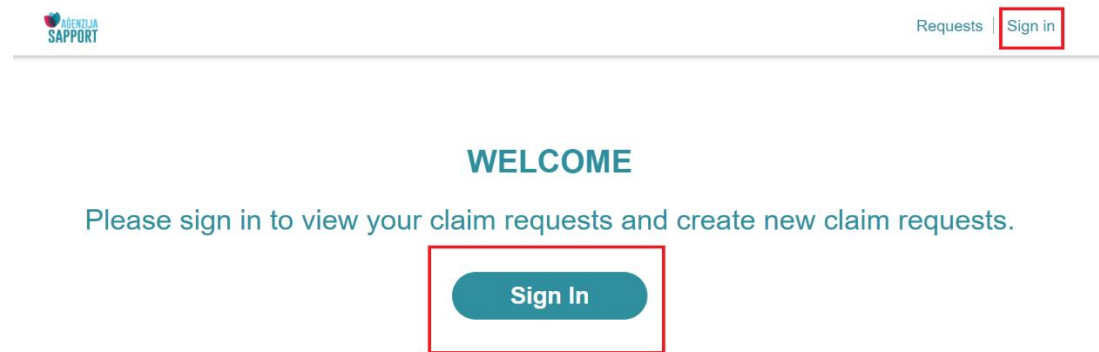
██████████

E-mail

████████████████████

Log in to the Portal

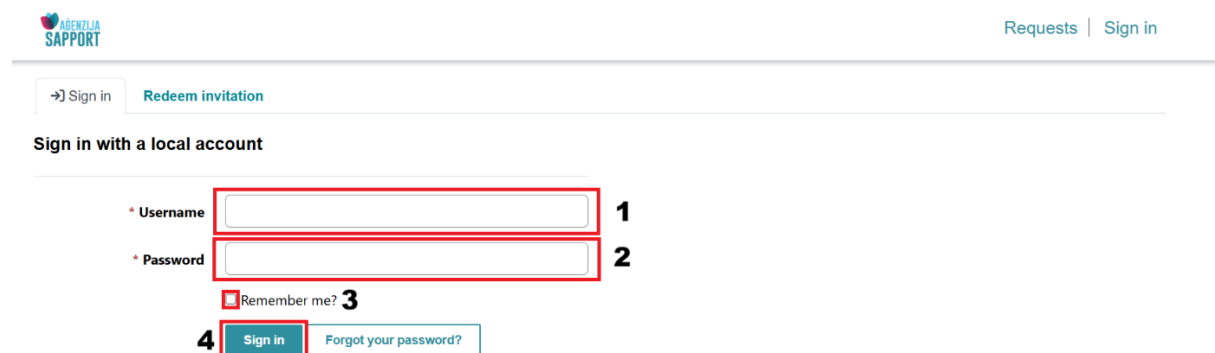
1. Click '**Sign In**', either from the home page or from the top right.



2. Enter your **Username** (1) and **Password** (2).

If you want the system to remember this device, tick **Remember me** (3).

Click '**Sign In**' (4) to log in.

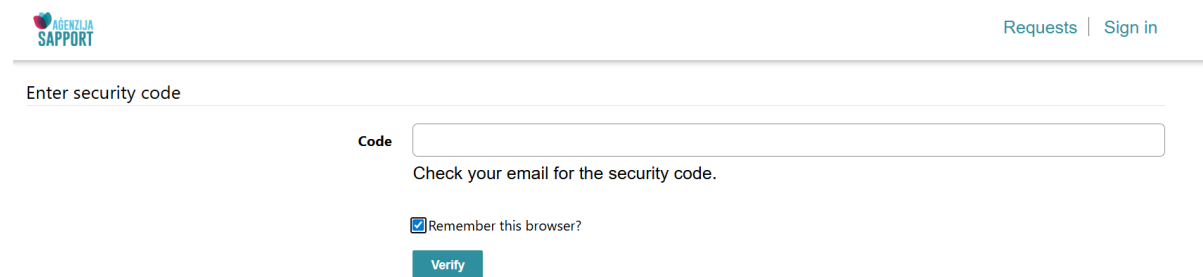


The screenshot shows the login form. At the top, there are links for 'Sign in' and 'Redeem invitation'. Below this, the heading 'Sign in with a local account' is displayed. The form contains the following elements:

- 1**: A red box around the 'Username' input field.
- 2**: A red box around the 'Password' input field.
- 3**: A red box around the 'Remember me?' checkbox.
- 4**: A red box around the 'Sign in' button.

The 'Forgot your password?' link is also visible next to the 'Sign in' button.

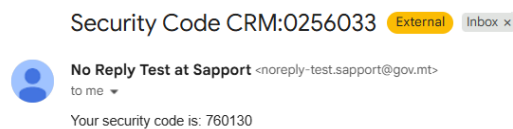
3. If you see this page, enter the code sent to your email.



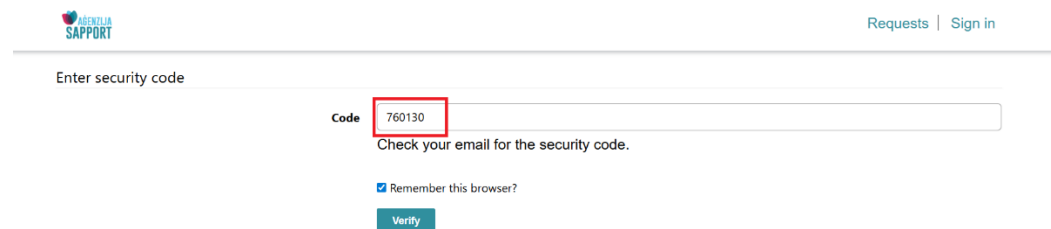
The screenshot shows the 'Enter security code' page. At the top left is the 'AGENZIA SUPPORT' logo. At the top right are links for 'Requests' and 'Sign in'. Below the header, the text 'Enter security code' is displayed. A 'Code' label is positioned to the left of a text input field. Below the input field, the instruction 'Check your email for the security code.' is shown. A checkbox labeled 'Remember this browser?' is checked. At the bottom is a teal 'Verify' button.

4. Check your emails for a message with the subject “**Security Code**”.

An example of this email is shown below.

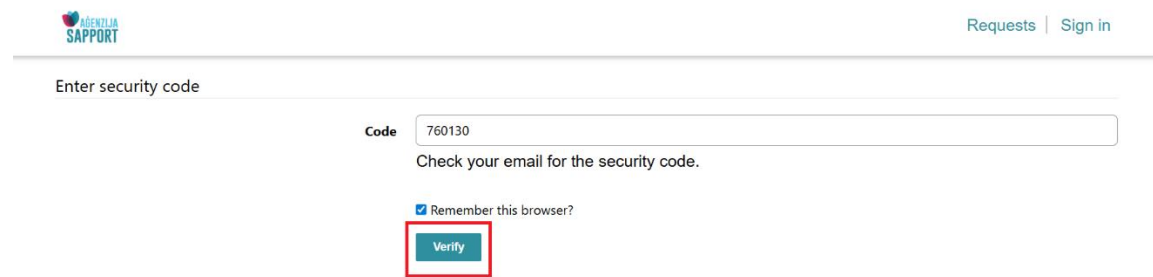


5. Enter the Code.



This screenshot is similar to the first one, but the text input field for the 'Code' now contains the value '760130', which is highlighted by a red rectangular box. All other elements, including the header, instructions, checkbox, and 'Verify' button, remain the same.

6. Click **'Verify'**.

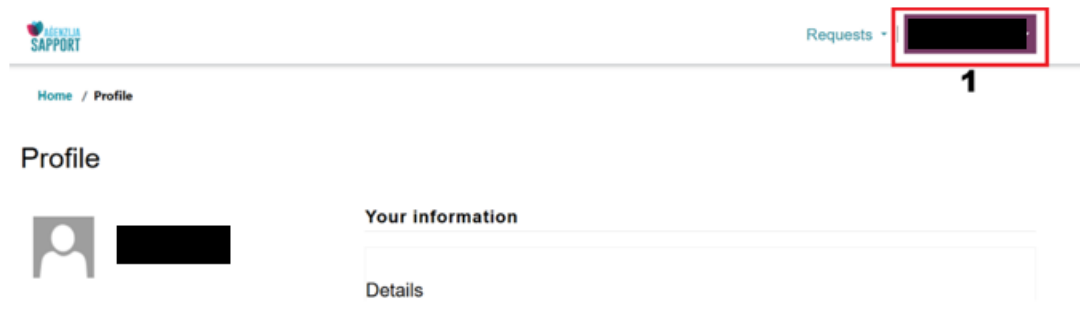


The screenshot shows the Asentia Support portal interface. At the top left is the 'ASENTIA SUPPORT' logo. At the top right are links for 'Requests' and 'Sign in'. Below the header is a horizontal line. Underneath, the text 'Enter security code' is followed by a long input field. To the left of this field is the label 'Code'. The field contains the text '760130'. Below the input field is the instruction 'Check your email for the security code.' and a checked checkbox with the text 'Remember this browser?'. At the bottom of the form is a blue button with the text 'Verify', which is highlighted by a red rectangular box.

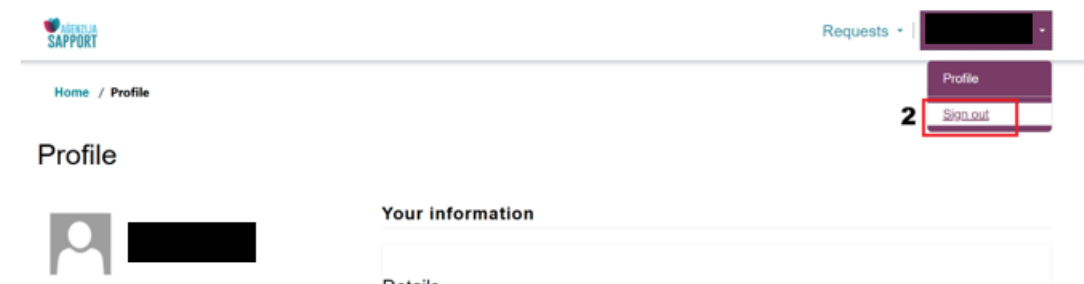
7. You are logged in the Portal.

Sign out of the Portal

1. Click your name at the top right of the page.



2. Click 'Sign Out'.



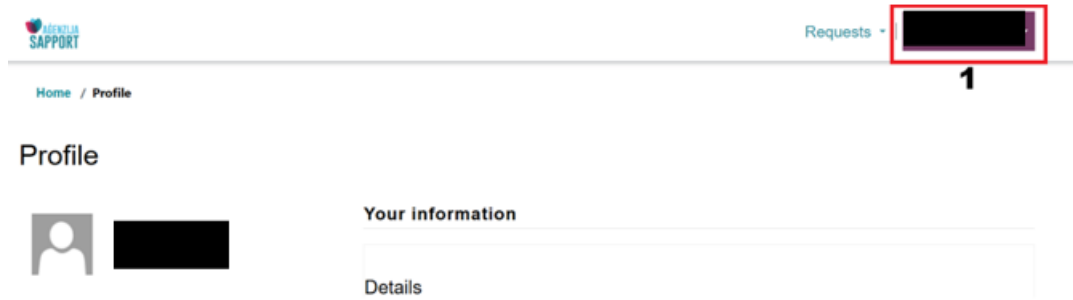
3. You are signed out as you are redirected to the welcome page (as per below).



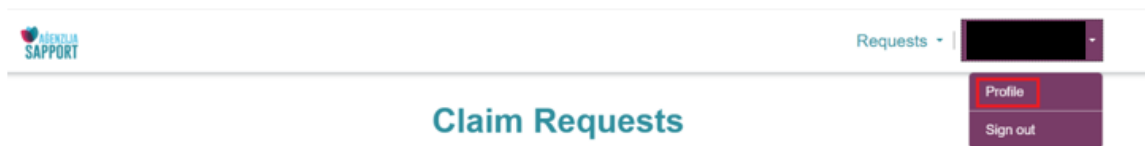
ii. Portal User Account

View Profile

1. Click your name at the top right of the page.



2. Click Profile.



3. You are now on the Profile page.

The screenshot shows the 'Profile' page of the Client Relationship Management Tool. At the top, there is a navigation bar with the 'Support' logo on the left, a 'Requests' dropdown menu, and a user profile icon. Below the navigation bar, the breadcrumb 'Home / Profile' is visible. The main heading is 'Profile'. On the left side, there is a sidebar with a user profile picture and name, and a list of links: 'My Profile', 'Security', 'Change password', and 'Change email'. The 'Security' link is highlighted. The main content area is titled 'Your information' and contains a 'Details' section. This section has two columns. The left column contains 'First Name' and 'Telephone Number' fields, both with red asterisks indicating required fields. The right column contains a 'Last Name' field, also with a red asterisk. Below the 'Telephone Number' label, there is a hint: 'Provide a telephone number'. The input fields for 'First Name', 'Last Name', and 'Telephone Number' are all redacted with black boxes.

Forgot password

1. If you forgot your password, click '**Forgot Password**', in the Sign In screen.

The screenshot shows the 'Sign in' screen of the Client Relationship Management Tool. At the top, there is a navigation bar with a 'Sign in' button and a 'Redeem invitation' link. Below the navigation bar, the heading 'Sign in with a local account' is visible. The main content area contains two input fields: '* Username' and '* Password', both with red asterisks indicating required fields. Below the 'Password' field, there is a checkbox labeled 'Remember me?'. At the bottom, there are two buttons: 'Sign in' and 'Forgot your password?'. The 'Forgot your password?' button is highlighted with a red rectangular box.

2. Enter your email address (1) and click Send (2).

Forgot your password?

* Email

1

Enter your email address to request a password reset.

Send

2

3. You will get this message.

Forgot your password?

Please check your email to reset your password.

4. Check your email for a message with the subject “**Password Reset**”.
Open the email and click ‘Reset Password’ to change your password.

Dear [REDACTED]

A password reset was requested for your account. Please click the following link to start the password reset process.

[Reset Password](#)

If you did not expect to receive this invitation, please disregard this email.

Kind regards,
ICL Finance Team
Agencija Sapport

5. Enter the new password.



[Requests](#) | [Sign in](#)

Reset password

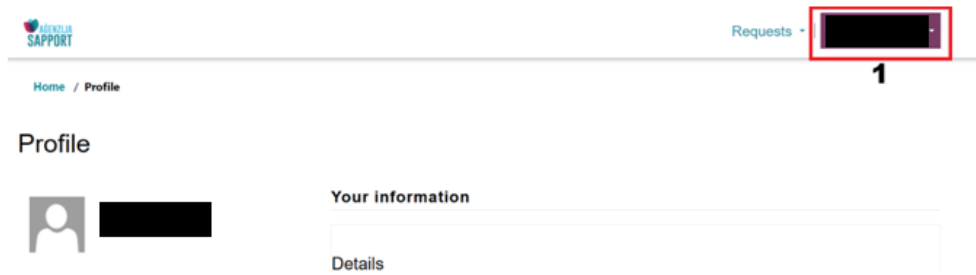
New password

Confirm new password

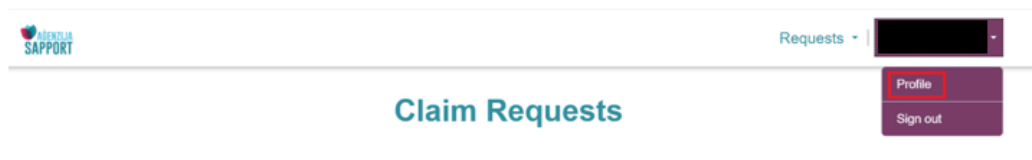
Reset

Change password

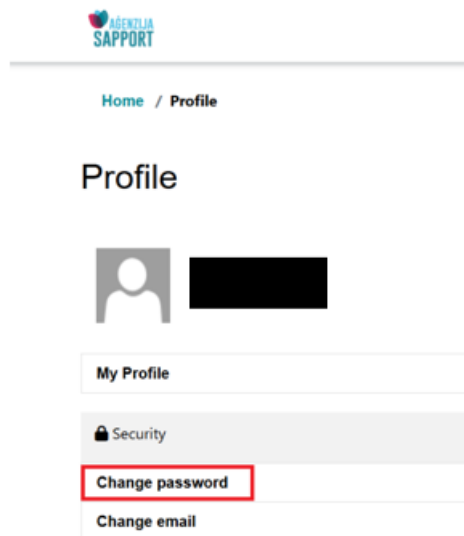
1. If you know your current password and want to change it, click your name at the top right of the page.



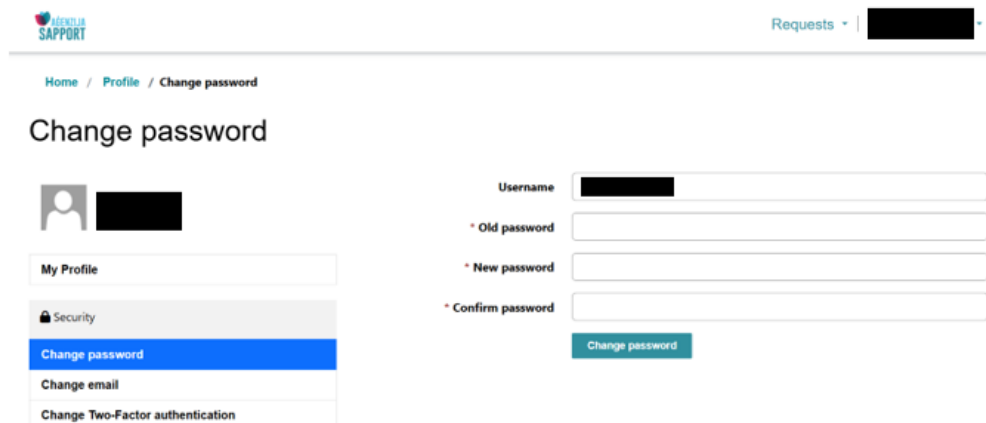
2. Click Profile.



3. Now you are in the Profile page, click '**Change Password**'.



4. You will be taken to this page.



5. Enter your old password and the new password.

Username

* Old password

* New password

* Confirm password

[Change password](#)

6. Once ready, click 'Change Password'.

Username

* Old password

* New password

* Confirm password

[Change password](#)

7. You will be shown the "Your password has been changed successfully" message.


[Requests](#) |

[Home](#) / [Profile](#)

Profile



[My Profile](#)
[Security](#)
[Change password](#)
[Change email](#)



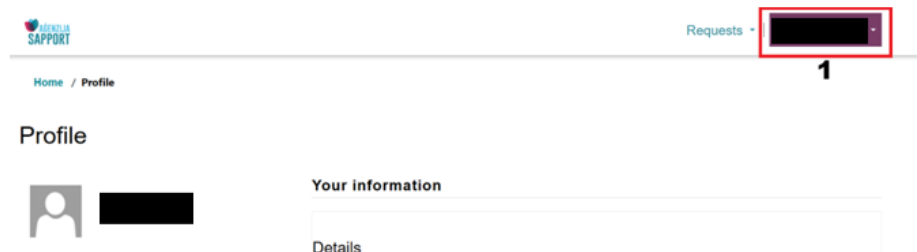
Your information

Details

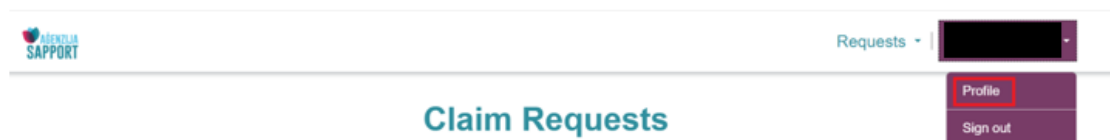
First Name *	Last Name *
Telephone Number	Mobile Number

Change email address

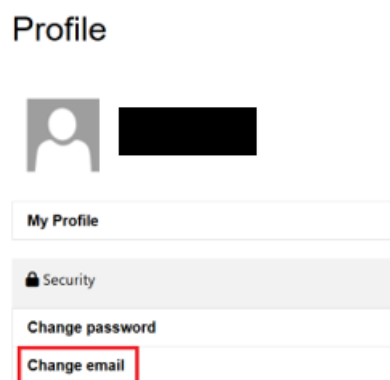
1. If you want to change your email, click your name at the top right of the page.



2. Click Profile.



3. Now you are in the Profile page, click 'Change email'.



4. Now you are in the Change Email Page.

The screenshot shows the 'Change email' page. At the top, there is a breadcrumb trail: 'Home / Profile / Change email'. Below this is the title 'Change email'. On the left, there is a user profile icon and a sidebar menu with options: 'My Profile', 'Security', 'Change password', 'Change email' (which is highlighted in blue), and 'Change Two-Factor authentication'. On the right, there is an email input field with a red asterisk and the label '* Email'. Below the input field is a button labeled 'Change and confirm email'.

5. Enter the new email (1) and click 'Change and confirm email' (2).

This annotated version of the 'Change email' page highlights the input field and the button. A red box labeled '1' is drawn around the email input field. Another red box labeled '2' is drawn around the 'Change and confirm email' button.

6. You will see the message below when the process is complete.

The screenshot shows the 'Confirm Email' page. On the left, the sidebar menu is visible with 'Change email' highlighted. The main content area has the title 'Confirm Email'. Below the title, there is a green success message: 'Your email has been changed successfully.' with a close button (X). Below this is a light blue message: 'Check your email for confirmation instructions.' with an envelope icon. At the bottom, there is an email input field with a red asterisk and the label '* Email'.

7. Check your email and find an email with subject '**Confirm your account**'. Example of email below:

Dear [REDACTED],

We received a request to confirm your email address for your ICL Portal account.
Please confirm your email address by clicking the link below:
[Complete Registration](#)

If you did not request this action, please ignore this email.

Kind regards,
ICL Finance Team
Agencija Sapport

8. Click '**Complete Registration**'.
9. This will open a new tab, confirming the email change.



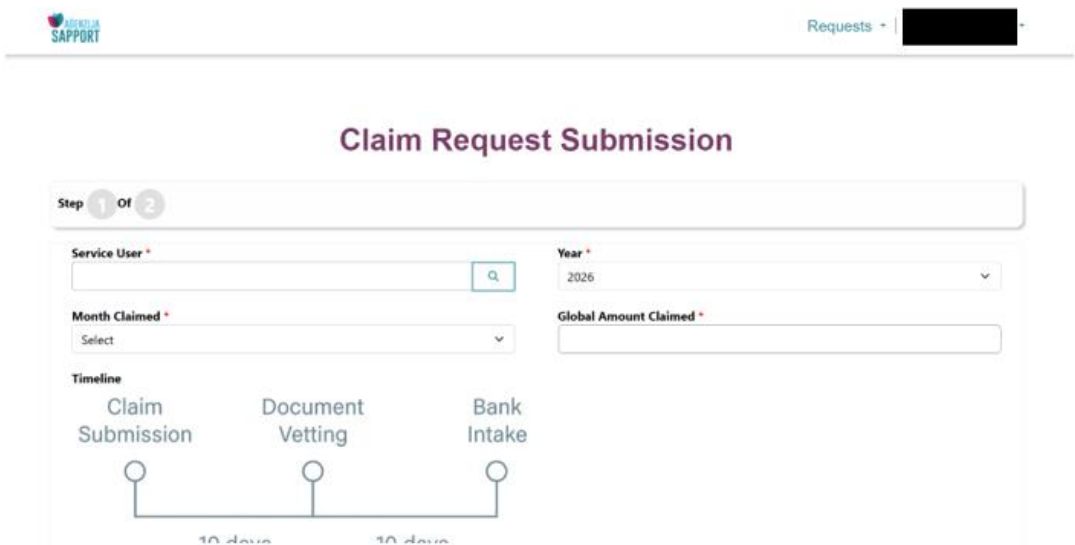
iii. Claim Requests

Submit a new Claim Request

- 1. If you want to Submit a new Claim Request, first click **‘Requests’** (1) and then the **‘Claim Request’** button (2) from the menu.



- 2. You will be taken to the page below.



3. Start by filling out the **Service User** field by clicking the Magnifier Icon.

Step 1 Of 2

Service User *

Q

Month Claimed *

Select

Timeline

Ye: 2

Gl:

4. A list of your Service Users will appear on the screen.

Lookup records

Search

Q

Choose one record and click Select to continue

	Service User Name	Identification Number	Finance Code	Main Phone	Email
☐	Anna Abela	667788m	ABL002		
☐					
☐			fin001		

Select

Cancel

Remove value

5. Choose one Service User by clicking the **check mark** next to the name (1).
Then click '**Select**' (2) to confirm.

×

Lookup records

Search

Q

Choose one record and click Select to continue

✓1	Service User Name	Identification Number	Finance Code	Main Phone	Email
☒	Anna Abela	667788m	ABL002		
☐	██████████	██████████			
☐	██████████	██████████	fin001		

2

Select

Cancel

Remove value

6. The Service User is now filled in.

Claim Request Submission

Step 1 Of 2

Service User *

Anna Abela

×

Q

Year *

2026

▼

Month Claimed *

Select

▼

Global Amount Claimed *

Timeline

Claim Submission

Document Vetting

Bank Intake

○

○

○

10 days

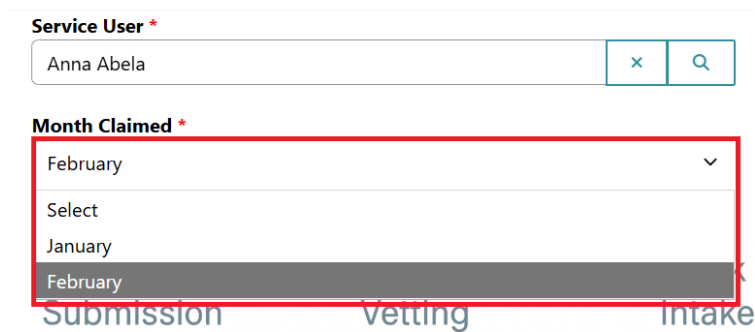
10 days

7. Choose the year of your claim request.



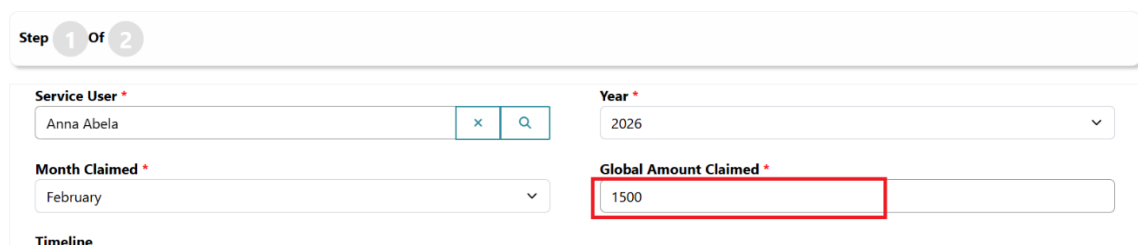
A screenshot of a web form showing a dropdown menu for selecting a year. The dropdown is open, displaying three options: 2025, 2026 (which is highlighted in dark grey), and 2027. The label 'Year *' is visible above the dropdown. To the left of the dropdown, there are some faint, partially visible text elements: 'ik' and 'ko'.

8. Choose the month that you are claiming for.



A screenshot of a web form showing a dropdown menu for selecting a month. The dropdown is open, displaying four options: February, Select, January, and February (which is highlighted in dark grey). The label 'Month Claimed *' is visible above the dropdown. Below the dropdown, there are three faint, partially visible text elements: 'Submission', 'Vetting', and 'Intake'.

9. Enter the amount you are claiming.



A screenshot of a web form showing the 'Global Amount Claimed *' input field. The input field contains the value '1500' and is highlighted with a red border. The form also includes a 'Service User *' field with the value 'Anna Abela', a 'Year *' dropdown menu with the value '2026', and a 'Month Claimed *' dropdown menu with the value 'February'. The form is titled 'Step 1 Of 2' and has a 'Timeline' section below the input fields.

10. When finished, click **'Next'** to continue.

Service User *
Anna Abela

Year *
2026

Month Claimed *
February

Global Amount Claimed *
1500

Timeline

Claim Submission Document Vetting Bank Intake

10 days 10 days

Next

11. Next, create the claim expenses.

Click **'Create'** to add an expense.

Claim Request Submission

Step 2 Of 2

Expenses

Create

Claim Request Carer Carer is listed Submitted On Submitted By

There are no records to display.

Claim Request Expense

Step 1 Of 2

Carer is listed *
☐ No ☒ Yes

Carer *

Next

12. Choose if the Carer is already listed or if it is a new Carer.

Step **1** Of **2**

Carer is listed *

☐ No ☒ Yes

13. If the Carer is already listed, click the magnifying glass icon (3) and choose the Carer.

Carer *

3 

14. Select the Carer by clicking the check box next to the name (4).

When selected, click 'Select' (5).

Lookup records ×

Search 

Choose one record and click Select to continue

✓	Name	Identification Number
☐	[REDACTED]	[REDACTED]
☒	[REDACTED]	[REDACTED]

4

15. When the Carer is selected, click 'Next' to continue.

Claim Request Expense

Step 1 Of 2

Carer is listed *

☐ No ☒ Yes

Carer *

Next

16. You will be taken to the Files page, where you can upload the required files.

Step 2 Of 2

Carer ID Card has expired. A new Carer ID Card is required.

Files

Time Sheet *

Choose File

No file selected

Invoice/Payslip *

Choose File

No file selected

Payment Declaration/Receipt

Choose File

No file selected

Carer ID Card *

Choose File

No file selected

Any Additional Document

Choose File

No file selected

You can download the forms from here [Download Forms](#)

Previous

Upload and return to the Claim Request

17. To upload a file, click **'Choose File'** under the file name (6).
Select the file and click **'Open'**.

Step 2 Of 2

Carer ID Card has expired. A new Carer ID Card is required.

Files

6 **Time Sheet *** **Choose File** No file selected

Invoice/Payslip * **Choose File** No file selected

Payment Declaration/Receipt **Choose File** No file selected

Carer ID Card * **Choose File** No file selected

Any Additional Document **Choose File** No file selected

You can download the forms from here [Download Forms](#)

[Previous](#) [Upload and return to the Claim Request](#)

18. You will now see the name of the uploaded file (7).

Files

7 **Time Sheet *** **Change File** 10. DP_JCL_PAF Time Sheet.pdf [Delete](#)

Invoice/Payslip *

19. When all the files are uploaded, click **'Upload and return to the Claim Request'** at the bottom to save the Expense (8).

You can download the forms from here [Download Forms](#)

[Previous](#) [Upload and return to the Claim Request](#) **8**

20. After clicking the button, you will return to the Claim Request.
You will see all the expenses you added below (9).

Claim Request Submission

Step 2 Of 2

Expenses

9

Create

Claim Request	Carer	Carer is listed	Submitted On	Submitted By
CLM-00025 - Anna Abela - February 2026		Yes	24/03/2026 9:50 AM	

Previous Submit

21. When all expenses are added, click 'Submit' to send the Claim Request (10).

Step 2 Of 2

Expenses

Create

Claim Request	Carer	Carer is listed	Submitted On	Submitted By
CLM-00025 - Anna Abela - February 2026		Yes	24/03/2026 9:50 AM	

Previous Submit 10

22. You will be taken to the home page, where you can see all your submitted and processed Claim Requests.

Revisit of a Draft Claim Requests

If for some reason, you have started the input of a new Claim Request but did not submit it on the last step, the Claim Request will be remained as Draft. Please note that draft claim requests older than 1 month are deleted by the system.

To edit an existing Draft Claim Request:

1. Draft Claim Requests can be found in this section on the home page.

Disclaimer: Draft Claim Requests older than 1 month will be deleted

Draft Claim Requests

Claim Request Reference	Service User	Global Amount Claimed	Month Claimed	Year	Status	Submitted On	Modified On ↓	
CLM-00006		€1.00	December	2025	Draft		03/03/2026 12:49 PM	⌵

2. To edit a Claim Request, click the drop-down arrow at the end (1), then click Edit (2).

Disclaimer: Draft Claim Requests older than 1 month will be deleted

Draft Claim Requests

Claim Request Reference	Service User	Global Amount Claimed	Month Claimed	Year	Status	Submitted On	Modified On ↓	1
CLM-00006		€1.00	December	2025	Draft		03/03/2026 12:49 PM	⌵

Disclaimer: Draft Claim Requests older than 1 month will be deleted

Draft Claim Requests

Claim Request Reference	Service User	Global Amount Claimed	Month Claimed	Year	Status	Submitted On	Modified On ↓	⌵ Edit 2
CLM-00006		€1.00	December	2025	Draft		03/03/2026 12:49 PM	⌵

3. This will open the Claim Request and show the details already entered.
You can change any details if needed.

Claim Request Submission

Step 1 Of 2

Service User *

Year *
2025

Month Claimed *
December

Global Amount Claimed *
€ 1.00

Timeline

Claim Submission

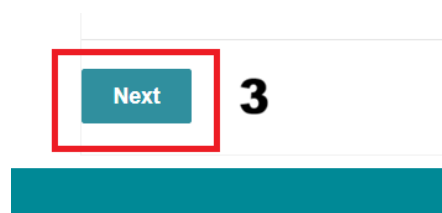
Document Vetting

Bank Intake

10 days

10 days

4. When you finish editing, click 'Next' (3) to edit the expenses.



5. Here, you can create new expenses, edit existing ones, or delete them.
To edit an Expense, click the 'Edit' button. (4).

Claim Request Submission

Step 2 Of 2

Expenses

Claim Request	Carer	Carer is listed	Submitted On	Submitted By
CLM-00006 - December 2025	REDACTED	Yes	24/03/2026 10:29 AM	REDACTED

4

Edit

Previous

Submit

6. When you finish editing, click ‘**Submit**’ at the bottom (5) to save the expense.

 Edit x

Carer is listed *
☐ No ☒ Yes

Carer *

x

Q

Files

Time Sheet *

Choose File

No file selected

Invoice *

Choose File

No file selected

Payment Declaration/Receipt *

Choose File

No file selected

Any Additional Document

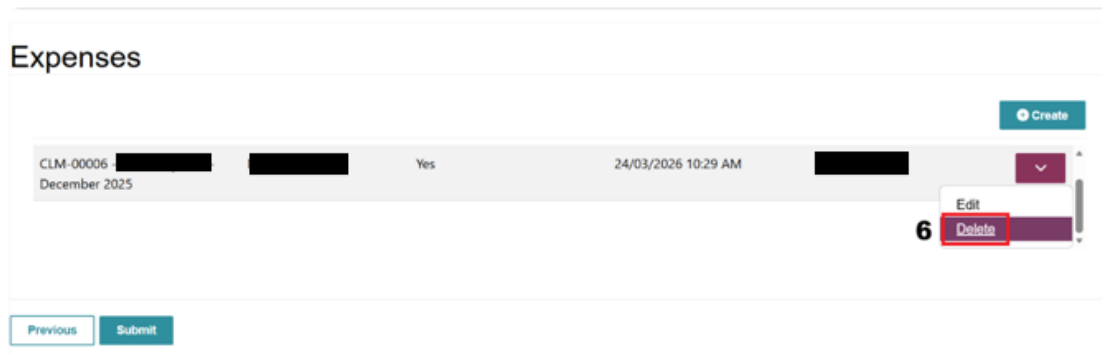
Choose File

No file selected

Submit

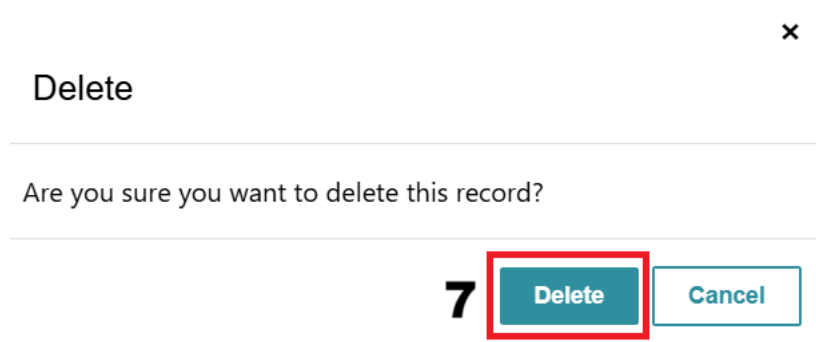
5

7. To delete an Expense, click the '**Delete**' button (6).



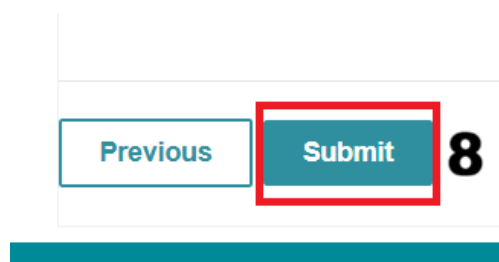
The screenshot shows a web interface titled "Expenses". At the top right is a "Create" button. Below it is a table with one row of data. The row contains the following information: "CLM-00006", a redacted field, another redacted field, "Yes", "24/03/2026 10:29 AM", and a redacted field. Below the table, there are "Previous" and "Submit" buttons. On the right side of the table row, there is a dropdown menu with "Edit" and "Delete" options. The "Delete" option is highlighted with a red box and labeled with the number 6.

8. Click '**Delete**' to remove the expense (7).



The screenshot shows a "Delete" confirmation dialog. It has a title "Delete" and a question "Are you sure you want to delete this record?". At the bottom, there are two buttons: "Delete" and "Cancel". The "Delete" button is highlighted with a red box and labeled with the number 7.

9. When you finish all changes, click 'Submit' to send the Claim Request (8).



The screenshot shows a web interface with two buttons: "Previous" and "Submit". The "Submit" button is highlighted with a red box and labeled with the number 8.

Claim Requests which require amendments

If Agenzija Sapport did not approve the Claim Request due to missing information, you will receive an email that the Claim Request require amendments with the reason.

1. Search for the email subject, '**Further Information Required for Claim Request**'.

Dear [REDACTED]

Your Claim Request with reference number **CLM-00025** requires additional information before it can be processed.

Please log in to the Portal and provide the requested information below:

Comments from Finance: **ID Card of Carer is expired**

Kind regards,
ICL Finance Team
Agenzija Sapport

2. Claim Requests which require amendments can be found in this section on the home page.

Claim Requests require further information

Claim Request Reference	Service User	Global Amount Claimed	Month Claimed	Year	Status	Submitted On	Modified On ↓	
CLM-00023	[REDACTED]	€1,200.00	January	2026	Requires further information	25/02/2026 1:16 PM	11/03/2026 11:39 AM	▼
CLM-00004	[REDACTED]	€1,000.00	December	2025	Requires further information	16/12/2025 9:36 AM	06/02/2026 2:22 PM	▼

3. To edit a Claim Request, click the drop-down arrow at the end (1), then click Edit (2).

Claim Requests require further information

Claim Request Reference	Service User	Global Amount Claimed	Month Claimed	Year	Status	Submitted On	Modified On ↓	
CLM-00023		€1,200.00	January	2026	Requires further information	25/02/2026 1:16 PM	11/03/2026 11:39 AM	1
CLM-00004		€1,000.00	December	2025	Requires further information	16/12/2025 9:36 AM	06/02/2026 2:22 PM	

Claim Requests require further information

Claim Request Reference	Service User	Global Amount Claimed	Month Claimed	Year	Status	Submitted On	Modified On ↓	
CLM-00023		€1,200.00	January	2026	Requires further information	25/02/2026 1:16 PM	11/03/2026 11:39 AM	
CLM-00004		€1,000.00	December	2025	Requires further information	16/12/2025 9:36 AM	06/02/2026 2:22 PM	2

4. This will open the Claim Request and show the details already entered.
You can change any details if needed.

Claim Request Submission

Step 1 Of 2

Service User *

x

Q

Month Claimed *

December

▼

Timeline

Claim Submission

Document Vetting

Bank Intake

10 days

10 days

Year *

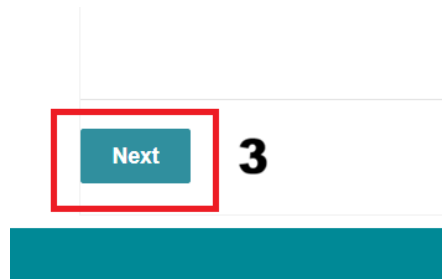
2025

▼

Global Amount Claimed *

€ 1.00

5. When you finish editing, click 'Next' (3) to edit the expenses.



6. Here, you can create new expenses, edit existing ones, or delete them.
To edit an Expense, click the 'Edit' button. (4).

Claim Request Submission

Step 2 Of 2

Expenses

[Create](#)

Claim Request	Carer	Carer is listed	Submitted On	Submitted By
CLM-00006 - December 2025		Yes	24/03/2026 10:29 AM	Edit

4

[Previous](#) [Submit](#)

7. When you finish editing, click **'Submit'** at the bottom (5) to save the expense.

 Edit x

Carer is listed *
☐ No ☒ Yes

Carer *

x

Q

Files

Time Sheet *

Choose File No file selected

Invoice *

Choose File No file selected

Payment Declaration/Receipt *

Choose File No file selected

Any Additional Document

Choose File No file selected

Submit

5

8. To delete an Expense, click the **'Delete'** button (6).

Expenses

Create

CLM-00006 -		Yes	24/03/2026 10:29 AM			Edit 6 Delete
December 2025						

9. Click '**Delete**' to remove the expense (7).

×

Delete

Are you sure you want to delete this record?

7

Delete

Cancel

10. When you finish all changes, click 'Submit' to send the Claim Request (8).

Previous

Submit

8

View list of submitted Claim Requests

To view the list of Submitted Claim Requests:

1. Scroll down to the '**Submitted Claim Requests**' section in the Home Page.

Submitted Claim Requests  (Ctrl) ▼						
Claim Request Reference	Service User	Global Amount Claimed	Month Claimed	Year	Status	Submitted On ↓
CLM-00025	Anna Abela	€1,500.00	February	2026	Submitted	24/03/2026 9:53 AM
CLM-00024		€900.00	February	2026	Finalised	23/03/2026 9:36 AM
CLM-00023		€1,200.00	January	2026	Requires further information	25/02/2026 1:16 PM
CLM-00022		€900.00	February	2026	Submitted	25/02/2026 12:46

2. This page shows all submitted Claim Requests, with the most recent ones shown first (1).

You can move between pages by clicking the page numbers (2).

Submitted Claim Requests						
Claim Request Reference	Service User	Global Amount Claimed	Month Claimed	Year	Status	Submitted On ↓
CLM-00025	Anna Abela	€1,500.00	February	2026	Submitted	24/03/2026 9:53 AM
CLM-00024		€900.00	February	2026	Finalised	23/03/2026 9:36 AM
CLM-00023		€1,200.00	January	2026	Requires further information	25/02/2026 1:16 PM
CLM-00022		€900.00	February	2026	Submitted	25/02/2026 12:46 PM
CLM-00021		€2,444.00	February	2026	Submitted	25/02/2026 12:32 PM
CLM-00020		€999.00	January	2026	Finalised	13/02/2026 2:18 PM
CLM-00019		€2,000.00	January	2026	Finalised	13/02/2026 2:15 PM
CLM-00018		€900.00	January	2026	Rejected	13/02/2026 2:10 PM
CLM-00013		€2,000.00	January	2026	Processing	04/02/2026 10:14 AM
CLM-00012		€1,234.00	January	2026	Finalised	30/01/2026 12:00 PM
< 1 2 3 > 2						